Chick-fil-A Cedar Hill

Team Leader : FOH

Functions

- Ensures Team is Properly Stationed
- Timely Running of Breaks
- Models CFA Culture + Behaviors
- Delegates Checklists + Follows up to Ensure 100% Completion
- Coaches Team on Behaviors and Processes
- Manages Systems implemented by Leadership
- Monitors Speed of Service
- Works with Senior Leadership to implement new Processes
- Is a Coach
- Understands the Pathways processes
- Embodies the Vision + Values of CFA Cedar Hill
- Maintains a Clean + Organized Cockpit, FC Area, Dining Room + Checklists

Characteristics

- *Engaged*
- *Knowledgeable*
- *Servant Leader*
- *Positive*
- *Integrity*
- *Multi-Tasking*

Results

- **Productivity >$65.00**
- **Top 20% OSat**
- **98% Order Accuracy**
- **S.O.S. <3:00**
- **100% Checklist Completion**
- **Speed of Service 80%**
- **Top 100 DT Experience Report**